

Terms & Conditions

The Terms and conditions of Hire for Chamonix Chalets, 15 Greenway, Letchworth, Herts, SG6 3UG, UK ("the Properties")

1. Definitions and Interpretation

1.1 In these conditions "we" means Chamonix Chalet (J F Curley t/a), of 15 Greenway, Letchworth, Herts, SG6 3UG and "you" means the person, firm or company to whom this hire agreement is addressed.

1.2 "the hire" means the hire of a Property.

1.3 The construction, validity and performance of this hire agreement shall be governed by English Law.

2. Confirmation of reservation

2.1 The Confirmation of Reservation form (available from the website, Chamonix Chalet.net) requires to be completed by you and a 25% deposit requires to be paid. No reservation will be treated as a confirmed reservation until this form and the preliminary deposit has been paid. Your reservation will be confirmed upon our receipt of this form and the preliminary deposit.

2.2 The balance of the hire charge is payable by you in full eight weeks before the commencement of the hire. It is your responsibility to ensure that the payment is made and received by us. If the payment is not received by us within eight weeks before the commencement of the hire, your reservation will be cancelled and your deposit forfeited.

3. Cancellation

3.1 Cancellation by you more than eight weeks before the commencement of the hire will entail the loss of the deposit. Cancellation less than eight weeks before the commencement of the hire gives rise to the loss of the deposit and your incurring the cancellation charges set out below :-

Cancellation period prior to commencement	Payment over and above deposit (of 25%)
Eight to six weeks before departure	20%
Six to four weeks before departure	50%
Four to two weeks before departure	75%
Two to zero weeks before departure	100% (ie full hire fee payable)

3.2 Cancellation by you is required to be in writing, including by e-mail.

4. Changes and alterations by us

4.1 It is unlikely that any changes will need to be made by us. In the unlikely event that material changes, including cancellation is required by us, whether as a result of an act of god or otherwise, we reserve the right to implement such changes. You will, of course, be informed at the earliest opportunity in the event of any changes being made.

4.2 Where we are unable to provide the Property for the hire period, or offer alternative accommodation in the Chamonix Valley of a comparable standard, we will return to you all monies paid for the hire. This will be the limit of our liability to you.

5. Passports, Visas and Insurance

5.1 It is your responsibility to check that you have a valid passport, the correct visas (if applicable), and other necessary travel documents with you on the day of departure.

5.2 Please make sure that you are correctly insured for your holiday activity. No insurances are provided by us, other than buildings insurance for the Property.

6. Arrival, Damage Deposit and Defects in the Property

6.1 Notification of your estimated time of arrival is important as it enables us to meet you, escort you to the Property, take inventories, show you how the various facilities work at the Property and exchange keys for the damage deposit.

6.2 You will not be granted access to the Property until 4:00pm on the incoming changeover day (Saturday) and you will be required to vacate the Property by 10:00am on the outgoing changeover day (Saturday). Your specific attention is drawn to these times to enable proper cleaning and preparation of the Property.

6.3 A telephone reading of all lines into the Property will be taken from French Telecom on your arrival at the Property and again, on your departure from the



Property. The cost of any calls made will be payable by you at departure.

6.4 A damage deposit of €500.00 (cash, not cheque or credit card please) will be exchanged for the keys. The damage deposit is returned to you by post between 15 and 30 days after your departure, net of such sums as may be required to make good any loss or damage occurring during your stay.

6.5 If you fail to bring to our attention any damage you find at the Property within 24 hours of your arrival, it will be assumed that you were responsible for such damage.

7. Departure

7.1 We will meet you at the Property at a prearranged time on the day of your departure to collect the keys, verify that no damage or other loss has taken place and to check the inventory. You will be given a copy of the inspection certificate for your records.

7.2 You are expected to use the facilities at the Property with care and are requested to report to us any accidental damage to the Property at the time. We ask that on departure you leave the Property in a clean and reasonable manner. We ask that prior to departure you strip all beds of bed linen and place all towels in the utility room ready for washing.

7.3 Two complete sets of keys to the Property will be supplied to you on arrival. A charge of €30.00 will be made for each set of keys not returned to us complete at the end of your stay.

8. General

8.1 The description of the Property provided in our marketing literature and on our website is made in good faith and is materially accurate in our opinion. That said, descriptions are subjective. You should therefore check with us in advance regarding any feature which is of particular importance to your prospective enjoyment of the Property.

8.2 Well behaved cats and dogs are allowed at the Property, subject to our specific prior written approval. Such approval may require the payment of an additional damage deposit of €1,000.00, paid prior to the commencement of your stay. Any damage caused by such pets will be charged to you.

8.3 No smoking is allowed inside the Property.

8.4 The maximum number of persons allowed in the Property at any one time is 10. Should you comprise a party of in excess of 8 persons, you will be required to vacate the Property and no refund will be given.

8.5 We seek to maintain a family atmosphere at the Property for quiet enjoyment of the Property. You are not permitted to hold house parties, stag parties, hen parties or similar functions at the Property. If you hold any such party, do not behave in a decent and peaceful manner, or otherwise disturb neighbours, you may be required to vacate the Property prior to the end of your planned stay. In such circumstances, no refund of the hire charge will be made.